

# Agenda item

## Police and Crime Panel

Meeting to be held on 9<sup>th</sup> December 2019

### MONITORING OF COMPLAINTS

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### Executive Summary

This report sets out the current position with regard to communications relating to potential complaints received up to 31st August 2019 in relation to the Police and Crime Commissioner.

### Recommendation

That the update in relation to communications and complaints be noted.

### Background and Advice

Since the commencement of the Panel in 2012 there have now been 73 recorded communications which at the outset were described by the complainants as complaints against the Police & Crime Commissioner, and 67 outcomes have been reported to previous meetings.

Many of these communications as reported previously however did/do not relate directly to the conduct of the PCC and therefore do not, under the terms of the governing regulations come under the jurisdiction of the Police & Crime Panel.

Many communications received focus on the alleged conduct of police officers or the chief constable, and these are matters for which there are other complaints processes and appropriate authorities to deal with such matters.

Since September 2019 through to 19<sup>th</sup> November 2019 there have been a further 6 communications/complaints, 3 of which, (69), (70) and (73) related to such operational police matters.

In respect of (68), this matter related to a complaint about the conduct of a survey by an officer in the Police and Crime Commissioners Office and the

complaint was re-directed to the Director of the Office of the Police and Crime Commissioner to handle as the appropriate authority to respond.

In respect of (71), this complaint related to allocation of funding to an organisation and continued complaints about an individual. On initial assessment it was found that the Commissioner had responded to the enquiries previously and that the complaint was repetitious relating to a previous set of complaints reviewed and responded to by the Secretary, i.e. (39) in 2017 and (51) in 2018.

In respect of (72), this complaint is currently subject of initial assessment and the outcome will reported to the next meeting.

### **Consultations**

N/A

### **Implications:**

This item has the following implications, as indicated:

### **Legal Implications**

The procedures adopted by the Panel comply with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 which are issued under the Police Reform and Social Responsibility Act 2011 for the handling of complaints and matters concerning the conduct of the holders of the office of Police and Crime Commissioner.

### **Financial Implications**

There are no direct financial implications arising from this report. It is proposed the handling of such complaints will be contained within existing resources.

### **Risk management**

The requirement to monitor and record complaints against the PCC and DPCC is in accordance with the provisions of The Elected Policing Bodies (Complaints and Misconduct) Regulations 2012.

### **Local Government (Access to Information) Act 1985**

#### **List of Background Papers**

<u>Paper</u>	<u>Date</u>	<u>Contact/Directorate/Tel</u>
Agenda and Minutes from	November 2012	David Fairclough HR, Legal & Corporate Services 01254 585642

Agenda and Minutes from July 2014

David Fairclough  
HR, Legal & Corporate  
Services  
01254 585642

Agenda and Minutes from March 2016

David Fairclough  
HR, Legal & Corporate  
Services  
01254 585642